

NOTICE
GRIEVANCE REDRESSAL

Customers can contact the Nodal Officer/Principal Nodal Officer for Grievance Redressal

Nodal Officer: Mrs. Bharati Prashant Kamath

Principal Nodal Officer: Mrs. Gowri Vinit Bhandarkar

Contact No. : 8655699386

E mail: gru@nkgsb-bank.com / pno@nkgsb-bank.com

Address: NKGSB Co-operative Bank Ltd, First Floor, Shakti Apartment,
Saishakti CHS Ltd, L.T. Road, Opp. Dahisar Railway Station,
Dahisar (West), Mumbai 400 068.

You may also approach the Banking Ombudsman, if the complaint is not resolved satisfactorily.

Address & Area of operation of Banking Ombudsman			
Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	Smt. Kalpana More C/o Reserve Bank of India, Office of RBI Ombudsman 4 th Floor, Riverfront House, Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Pujya Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009 STD Code: +91-(0)79 Tel. No.: 26582357 Complaint Management System of RBI → https://cms.rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	Smt. Sonali Das C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: +91-(0)80 Tel. No. : 22277660/22180221 Complaint Management System of RBI → https://cms.rbi.org.in	Karnataka
3.	Bhopal	Shri Prem Ranjan Prasad Singh C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: +91-(0)755 Tel. No. : 2573772 Complaint Management System of RBI → https://cms.rbi.org.in	Madhya Pradesh
4.	Mumbai (I)	Shri. Awadhesh Kumar Kureel C/o Reserve Bank of India 4 th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: +91-(0)22 Tel. No. : 23022028 Complaint Management System of RBI → https://cms.rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane
5	Mumbai (II)	Smt. Vandana Khare C/o Reserve Bank of India, 1 st Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: +91-(0)22 Tel. No. : 23001285 Complaint Management System of RBI → https://cms.rbi.org.in	Goa and Maharashtra, (except the districts of Mumbai,Mumbai Suburban and Thane)

Date:- 01.07.2026

Managing Director